

## COVID-19 Alert Level 2

### Akaroa Dolphins II Catamaran Procedures

Alert Level 2 is not life as normal; some restrictions and other measures remain in place to reduce the risk of transmission.

#### **Check-in & Boarding:**

Passengers to be checked in at the shop as usual, but no tickets to be used.

Once they are down at the boat, hand sanitise and board passengers to their seating area. Skipper will explain social distancing to all passengers on board.

Jackets are not available at this stage but we have ponchos which can be purchased at the Shop

Drinks can be served but serve each group separately.

#### **Personal movement:**

At Alert Level 2, you should follow public health measures and consider others around you.

Follow these physical distancing rules:

- Keep your distance on board from people you do not know (Ideally 2 metres).
- 1 metre from others in most other environments, unless there are mitigating measures. Examples of times where you should keep 1 metre between groups include cafes, church groups, gatherings, restaurants and retail stores.
- Take extra care when you interact with passengers that you don't know.
- Keep groups of passengers at 1 metre apart.
- Groups no larger than 10 people.
- Maintain a 2-hour time limit for groups to be onboard
- Keep groups separated.
- No water station, passengers will ask for water.
- Using the toilet. Passengers will ask to use the toilet and guide to clean down high touch surfaces with antibacterial wipes after use.
- Ask passengers to stick to their group and seating area, avoid sitting next to strangers and use the one way policy when moving around the boat.
- Use antibacterial wipes to wipe down high touch areas during the cruise such as handrails and handles.

## COVID-19 Alert Level 2

### Main Shop and Weighbridge Procedures

(The Weighbridge is the small yellow/orange building at the beginning of the main Akaroa wharf)

#### Play it safe:

You will have more freedom of movement at Alert Level 2, but it's up to each one of us to keep the rest of New Zealand safe.

These are the most important things that you can do:

- COVID-19 is still out there. Play it safe.
- Keep your distance from other people in public.
- If you're sick, stay home. Don't go to work or school. Don't socialise.
- If you have symptoms of cold or flu call your doctor or Healthline and get tested.
- Wash your hands. Wash your hands. Wash your hands.
- Sneeze and cough into your elbow, regularly disinfect surfaces.
- If you have been told to self-isolate you must do so immediately.
- Keep a track of where you've been and who you've seen.

#### Entering the shop:

Use hand sanitiser provided.

- Wipe down your station or working area ready for the day
- Computer keyboard and mouse to be cleaned with antibacterial wipes only.
- Eftpos terminal cleaned down after every transaction using antibacterial wipes and a microfibre cloth on the screen.
- During the day maintain physical distancing meaning staff and public stay 1 metre for people you know and two metres apart for people you don't know.
- Regular hand hygiene and cleaning down of working area throughout the day.
- Clean down working area at the end of use and sanitise hands on the departure.
- If you are feeling unwell, please do not come into work.

#### Check-in procedure:

Passengers are to check in before heading down to the boat, when they come in please inform them of the social distancing on board and ask them to fill in the contact tracing form and a reminder to practice social distancing hand hygiene and not to come if they feel unwell.